



Public Sector Reform Recognizes Excellence

In July, the Office of Public Sector Reform formally recognized the achievement of the Barbados Post Office in attaining the Universal Postal Union's Gold Level certification standard for 2004 for inbound Express Mail Service.



Acting Postmaster General Dorcas Scantlebury, receiving the award of excellence from the Director of the Office of Public Sector Reform, Michael Archer. Senior managers of the General Post Office look on.

The Director of the Office of Public Sector Reform, Michael Archer stated that, "a stimulus to Public Sector Reform is the recognition of good work and high standards reached, especially at the international level. The achievement award was presented in recognition of good work and should serve to encourage employees at the Post Office to continue to strive for and maintain Gold Level Standards of Excellence."

Archer further stated that there is concern in the Public Service about the absence of rewards and recognition for good work in the sector. "Right now, we (the sub-committee on rewards and recognition), are in the process of developing guidelines for a rewards and recognition system, which we want to introduce into the main stream Public Service. This would give ministries and

departments the opportunity to examine various types of award systems. The implementation of rewards and recognition system, will go hand in hand with PRDS (Performance Review and Development System).”

Ms. Dorcas Scantlebury, Post Master General (ag.) thanked Mr. Archer for recognizing the Post Office’s achievement. She noted that “the Post Office has made tremendous strides in its express mail service, while at the same time achieving a remarkable turnaround in its revenue in the last two years. Ms. Scantlebury attributes the recent success of the department to it focusing on its customers, in the highly competitive communications environment.”